

TERMS OF AGREEMENT – PET SITTING

1. The Provider will visit the Pet(s) described for not less than the time and on the days mentioned.
2. The Provider will visit the Pet(s) on other occasions by arrangement.
3. The Provider will provide this service personally.
4. The Customer will either ensure that access is given to the Provider at the agreed address at the agreed times or give the Provider a key to the place where the Pet is kept. The Provider will use the key to visit the Pet and for no other purpose and will keep it safe, not let anyone else have it, not copy it and will return it to the Customer on demand.
5. The Provider's charges are at the rates at www.pawsomelisa.com/Prices
6. The Customer will inform the Provider fully of any characteristics of the Pet which needs to be known for handling and care of the Pet.
7. The Provider holds insurance in respect of Public Liability whilst in the Provider's care. The Provider shall have no liability to the Customer for any claim in respect of the Pet, except such claim if any is covered by the insurance and admitted by the insurer. The Provider cannot be held liable for any loss, injury, illness or death of a Pet.
8. The Provider will inform the Customer of any incident or anything which the Provider notices about the Pet, which as Pet owners the Customer ought to know.
9. The Customer will provide the Provider with details of the Pet's inoculations and contact details of its vet. In case of need the Provider is authorised to refer the Pet to the named (or in emergency any other) vet for advice or treatment at the Customer's expense. The Customer undertakes to reimburse to the Provider all expenses incurred under this clause.
10. Either party may terminate this notice by not less than one week's notice to the other at the address given in this agreement.
11. The Provider requires 24hr notice of cancellation for the service. If such notice isn't given the Provider will charge the Customer as if the service has taken place.
12. All invoices raised for service by Pawsome Lisa must be paid to the Provider within a fourteen-day period; if this isn't adhered to Pawsome Lisa will add a late payment admin fee of five pounds onto the outstanding bill.
13. Photos taken of your Pet(s) during the visit will be the property of Pawsome Lisa and may be shared on the website and social media sites. Should you not wish for your pet's photos to be shared please let us know. Please note no details of your pet's exact location will be given out, the security of your home and pet is paramount.