

## TERMS OF AGREEMENT

1. The Provider will walk the Dog described below for not less than the time and on the days mentioned below from the Customer's address, unless some other address is shown below. The Provider reserves the right to walk other dogs at the same time, but the total number of dogs walked with one person at one time will not exceed [5].
2. The Provider will walk the Dog on other occasions by arrangement.
3. The Provider will provide this service personally.
4. The Customer will either ensure that access is given to the Provider to collect the Dog from the agreed address at the agreed times or give the Provider a key to the place where the Dog is kept. The Provider will use the key to collect and return the Dog and for no other purpose and will keep it safe, not let anyone else have it, not copy it and will return it to the Customer on demand.
5. The Customer will supply suitable collars or harnesses and leads [and when necessary muzzles] for the Dog and any coats or other accessories which the Customer wishes to be used. The Provider will be entitled to refuse to walk the Dog if a suitable collar or harness and lead [and muzzle] is not provided and to be paid in full as though that walk had taken place.
6. The Provider's charges are the rates at [www.pawsomelisa.com/Prices](http://www.pawsomelisa.com/Prices)
7. The Customer will inform the Provider fully of any characteristics of the Dog which needs to be known for handling and care of the Dog.
8. The Provider holds insurance in respect of Public Liability whilst in the Provider's care. The Provider shall have no liability to the Customer for any claim in respect of the Dog, except such claim if any as covered by the insurance and admitted by the insurer. The Provider cannot be held liable for any loss, injury, illness or death of a dog.
9. The Provider will inform the Customer of any incident or anything which the Provider notices about the Dog, which as dog owners the Customer ought to know.
10. The Provider will keep the Dog/dogs on a lead unless prior arrangement has been made to walk the dog/dogs off lead whenever out of the house, and will take care so far as is practicable both that the Dog is not a nuisance or danger to any one, or any other animals, and that no harm comes to it. The Provider will supply a plastic bag and use them on all walks to remove the Dog's faeces and ensure that Dog does not foul any public or private place.
11. The Customer will provide details of the Dog's inoculations and contact details of its vet. In case of need the Provider is authorised to refer the Dog to the named (or in emergency any other) vet for advice or treatment at the Customer's expense. The Customer undertakes to reimburse to the Provider all expenses incurred under this clause.
12. Either party may terminate this notice by not less than one week's notice to the other at the address given in this agreement.
13. The Provider requires 24hr notice of cancellation for Customer's dog walk. If such notice isn't given the Provider will charge the Customer as if the walk has taken place.
14. All invoices raised for dog walking by Pawsome Lisa must be paid to the Provider within a fourteen-day period; if this isn't adhered to Pawsome Lisa will add a late payment admin fee of five pounds onto the outstanding bill.
15. Photos taken of your dog/s during the walk will be the property of Pawsome Lisa and may be shared on the website and social media sites. Should you not wish for your dog's photos to be shared please let the Provider know.